



SECONDMENT OPPORTUNITY

Director of Places and Built Environment – Notting Hill Genesis

Group Function: Places & Built Environment

Duration: 12 months

Location: London (hybrid with 3 days in office)

Salary: £135,165 – £150,184pa

Company Description

A home provides the basis for a stable and healthy society, but London's housing crisis means that for too many Londoners, a home is out of reach.

Notting Hill Genesis is a not-for-profit organisation with a focus on providing quality homes at below-market rents for people who would otherwise struggle to afford them. We are both a landlord and a developer, with more than 60,000 existing homes and 3,000 more in our pipeline over the next five years, and a well-established commercial business from which we reinvest surpluses to support the provision of below market-rent homes across the capital.

Founded in the 1960s to address slum conditions in West London, we're now one of London's largest charitable housing associations and a leading advocate and trusted partner to local councils and government, giving Londoners a base and community from which to achieve their potential.

Job Description

As Director of Places and Built Environment you will drive excellence in the quality of the design, construction and sustainability of our built environment creating great places to live and promote a vibrant community.

You will lead a team dedicated to excellence in the areas of community investment, sustainability, design, and technical performance from design, through handover and acceptance into management.

You will lead on servicing of the Homes Committee in areas of your brief. You will also serve as the deputy to the Chief Homes Officer.

As a member of the leadership team in the Homes Directorate you will play a pivotal role in fostering a culture of customer centricity and continuous improvement. You will be responsible for ensuring all our development and constructions services deliver the best outcomes for our residents.

The proposed start date of the secondment is Monday 12th May 2025 and end date of Friday 29th May 2026.

What you'll be doing:

- Direct activities towards the continuous improvement to our development and sales service to enhance the customer experience of our service and product.
- Establish and oversee the delivery of quality standard and assurance process to ensure leading product quality.
- Oversee the maintenance of design and technical specifications to assure our homes comply with building safety and health and safety requirements.
- Provide a resident involvement and social investment services that puts residents at the heart of our service.
- When things go wrong fix the defects to provide a customer centric post construction service.
- Oversee the acceptance into portfolio function to ensure all properties developed or acquired meet our compliance expectations and requirements and are accepted into management by the Assets and Building Safety teams. Likewise, to oversee the removal from management of assets that are sold.
- Support the Chief Homes Officer in the development of the Homes Strategy.
- Provide the strategic planning and budget management to ensure the effective performance of the development and sales service.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.

Skills and experience:

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

Essential skills, knowledge and experience

- Capability to deliver operational change in a complex residential development, asset management and building safety environment.
- Demonstrate the fundamental ethical principles of integrity, objectivity, professional competence, confidentiality, and professional behaviour.
- Be a confident role model and leader, ensuring you reflect the values of the organisation.
- Demonstrate effective and confident interpersonal and communication skills both written and oral.
- Capability for strategic thinking and ability to analyse complex data and reach well- formed conclusions.
- Track record of success in a project management leadership role including subject matter expertise in development, building safety or asset management.

If you are applying for the position, please submit the following:

- A detailed CV and a covering letter (1-2 pages setting out interest and how experience meets requirements)
- Applications may be considered on a rolling basis
- Fireside chats may be available in the first instance.
- All applications should be submitted via email to talent@wig.co.uk